

Foreign Language Booster – Terms and conditions

I. Introductory provisions

I.1 Important: These are the terms and conditions upon which the **Foreign Language Booster** website is operated at <http://language-ebook.com/>. By accessing the Site, you agree to these terms and conditions. If you do not agree to these terms and conditions, you should not use or access the Site. These business terms and conditions specify a purchase agreement pursuant to international and Czech law, for the purchase of educational eBooks, which the parties conclude through the website at <http://language-ebook.com/> by completing and sending the order.

I.2 These terms and conditions define and specify the rights and obligations between buyers and the seller, being:

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Na Nábřeží 627/93
Havířov 73601
Czech Republic
IČ (company ID): 73205125

In all matters not specified by the purchase agreement and these terms, this relationship is governed by the Czech Civil Code and consumer protection laws.

I.3 The subject of purchase is a product of intellectual property, and therefore its distribution or provision to third parties without written consent of the author is strictly forbidden. By concluding the purchase contract, the buyer accepts that any use of the information from the subject of purchase, as well as successes or failures resulting from this, are only in the hands of the buyer and the seller / author does not accept any responsibility. The buyer may find information about products or services of third parties in the object of purchase. This information is only a recommendation and expression of personal opinion on the issue.

II. Order

II.1 The buyer declares that he/she has been provided with all the necessary information relating to orders at <http://language-ebook.com/>. The buyer orders the item(s) by filling an electronic order form at the website <http://language-ebook.com/>.

The buyer is obliged to check (and correct) the order before sending it. The sent order is legally binding and thus mutual rights and obligations arise for both the buyer and the seller. The seller agrees to provide the buyer with the purchased item and the buyer agrees to pay the purchase price in full. By sending the order, the buyer confirms that he is familiar with the terms and conditions at <http://language-ebook.com/>, and agrees with them. These terms and conditions are an integral part of the purchase agreement, which is concluded by completing and submitting the order.

III. The purchase price, tax document

III.1 In the order summary, you will see the price of eBooks, VAT (according to your country), and the total price (including VAT).

III.2 Invoice: As for the payments, the seller will issue a tax document – invoice for the buyer, which serves as a proof of purchase of the product.

IV. The method and form of payment

IV. 1 Payment method: Payment processing is provided by the payment gateway GOPAY Ltd., which provides a secure technology to accepting credit cards and online bank transfers. Credit / Debit card numbers and passwords for electronic banking are processed through a secure and trusted channel by GOPAY Ltd.

IV. 2 Payment options:

1. Bank transfer to the seller's account
2. Online credit card: VISA, VISA Electron, MasterCard, Maestro, PayPal.

IV.3 Form of payment: Payment is only possible in full. Payment in installments is not possible.

IV.4 Bonuses: All bonuses, to which the buyer is entitled (the list of bonuses is always stated on the sales page of the eBook site <http://language-ebook.com/>) will be sent by e-mail together with the eBook, after receiving the amount in full.

V. Withdrawal from contract

V.1 The seller of the educational eBooks offers full money back guarantee within 30 days following the sale, in case of dissatisfaction with the product. During the statutory period of 14 days, you have the right to withdraw from the contract without giving any reason, after that only under the condition of giving a clear reason, up to 30 days after the sale. The withdrawal period begins on the day following the delivery of the object of purchase.

V.2 To exercise the right of withdrawal, you must inform the seller your withdrawal from this contract, in the form of unilateral action (for example, by a letter sent through the postal service, fax or e-mail). You may use the attached model withdrawal form from the contract, if you wish.

V.3 In order to meet the deadline for withdrawal from the contract, it is sufficient to send the withdrawal from contract before the relevant deadline.

V.4 Consequences of withdrawal

a) If you withdraw from this contract, we will refund without delay, within 14 days after the day we receive your notice of withdrawal, the whole payment that we received from you, by bank transfer. There will be no additional costs.

V.5 Standard form for withdrawal (fill in this form and send it back only if you want to withdraw from the contract)

a) Notice of withdrawal

b) Name and address (here the customer inserts full name, address and e-mail address):

c) I hereby state that I am withdrawing from the purchase agreement of this goods (*)

- d) the reason for withdrawal
- e) Date ordered / date received / Invoice number.
- f) your bank account number, for us to transfer the money back.
- h) Customer's signature (only if this form is written on paper)
- ch) Date (*)

Delete if not applicable, or add data.

V.6 Withdrawal can be sent electronically by e-mail to: info@language-ebook.com, or in writing by post, to the seller's address stated in these terms and conditions (see above), always with a declaration that the buyer withdraws from the contract and with an attached copy of the invoice / tax document. Full purchase price will be refunded within 14 days after receiving the withdrawal.

VI. Responsibility

VI.1 Responsibility for the web content: Website can be updated without prior notice.

VII. Privacy

VII.1 Seller statement: The seller agrees to fully respect the confidential nature of personal and corporate data of the buyer, which are secured against unauthorized access and protected against abuse. The information which you enter in the application / order form is necessary to identify the buyer. It is used for the implementation of the entire transaction, including the necessary accounting operations, issuing tax documents, identification, electronic payments and to communicate with the buyer.

VII.2 Detailed personal information and purchasing data from the buyer is stored in a database with strict protection against abuse and not disclosed to third parties.

VII.3 Upon your request, we shall inform you in writing, whether and what personal data we have recorded about you, as soon as possible. If, despite our efforts to the timeliness and accuracy of recorded data, some information is incorrect, we will correct it upon your request.

VII.4 Opt out

We use your information to keep you informed about our products and services, or to find out your opinion about them. Your participation is completely voluntary. If you do not agree, you can inform us at any time, so that we can block the mailing accordingly.

VII.5 The full text of this Privacy Policy can be found directly at the website <http://language-ebook.com/>.

VIII. Final Provisions

VIII.1 Indication of the existence, nature and conditions of extra-judicial handling of possible consumer complaints, including information on whether it is possible to file a complaint to the supervisory authority or state supervision.

a) Alternative dispute resolution, especially through mediation or arbitration. Resolving disputes in this manner is based on voluntary participation of both parties, objectivity and impartiality of the proceedings.

b) The supervisory and controlling authority of the state administration is the Czech Trade

Inspection. Czech Trade Inspection inspects and supervises sellers selling or supplying goods and products on the domestic market, providing services or carrying out other similar activities on the domestic market, providing consumer credit or operates a marketplace, unless under special legislation this supervision is performed by another administrative office (further details are provided in the Act No.64 / 1986 Sb., on the Czech trade inspection).

VIII.2 Effectiveness

These terms and conditions have come into effect on January 1, 2016. All the information is communicated through the website www.language-ebook.com, or other information channels, usually by e-mail. Seller reserves the right to change these terms and conditions. Each new version of the Terms is available on the website www.language-ebook.com and is marked by the effective date. All orders are always governed by the current version of Terms and conditions.